

Donation FAQ's and MSS financial policy

How does MSS use your Zakat funds?

If a donor designates their fund as zakat, it is strictly used to offer assistance to people in need. There is verification process in place to determine the needs of the person seeking assistance. MSS does not have the ability to offer direct financial help. Based on zakat funds available, we only offer assistance with food.

How does the Food program work?

MSS has an ongoing food program under which we provide donations to the local emergency food hampers through the House of Friendship and the Region of Waterloo Food Bank. Every Ramadan, MSS also conducts a specific food drive to provide food assistance to needy families locally. All proceeds go to help needy families and individuals in the community by offering them a halal food coupon to a local grocery store.

We also conduct a food drive for community outreach to serve meals to the homeless through the St. John's Soup Kitchen and the local Out of the Cold program. We also cook and serve meals to other volunteers helping in the community such as Habitat for Humanity.

What do you use the general donations for?

2014 is the first year that MSS is able to receive donations. General donations will specifically be used to help sustain the ongoing MSS programs. All program details are provided on our website.

How are your donations for the counselling program used?

For many years MSS has provided free faith based and culturally sensitive counselling to our clients. As a commitment to help our community members, regardless of their financial condition, we will continue to offer this free support to those who cannot pay on a sliding scale. As we implement the sliding scale method of payment, your donation towards counselling will help us continue offering professional counselling and psychotherapy services to all. For example, your \$100 donation can cover the cost of three hours of counselling on a sliding scale.

How can you maximize a giving opportunity?

If you have a possibility of naming a recipient charity of your choice at your place of employment, a Bank, or any other business, please do consider MSS in your giving opportunity.

Confidentiality of donors and financial reporting

MSS is committed to maintaining strict confidentiality of our donors. We do not share our donor information with any third party or identify our donors without their consent. We respect your privacy.

MSS Annual Reports and financial statements are available on our website. We welcome any other questions you may have about your donation or our policies.

Methods of donor solicitation

MSS is a very small organization and we do not spend any donations on raising funds. We do not have the capacity to run snail mail campaigns. Our appeals are only online, or by word of mouth. So, please help spread the word about our work to your friends and family who may be interested in joining our general mailing list to stay informed about MSS activities. We hope to start an Annual fund raising campaign to help us sustain the work of this organization dedicated to serving the community.
